

- 4.1.7 Overseeing training for Workforce Members on the Policies and data protection legal requirements in accordance with the requirements of the Privacy Training Program (UK) (Controller or Processor, as applicable);
 - 4.1.8 Promoting the Policies and privacy awareness across business units and functional areas through privacy communications and initiatives;
 - 4.1.9 Evaluating privacy processes and procedures to ensure sustainability and effectiveness;
 - 4.1.10 Periodic reporting on the status of the Policies to the Chief Security and Privacy Officer and Board of Directors and / or Audit Committee, as appropriate;
 - 4.1.11 Ensuring that the commitments made by RGA in relation to updating, and communicating updates to the Policies as set out in the Binding Corporate Rules (UK): Updating Procedure (UK) (Controller or Processor, as applicable), are met;
 - 4.1.12 Overseeing compliance with the Data Subject Rights Procedure (UK) (Controller or Processor, as applicable) and the handling of requests made thereunder; and
 - 4.1.13 Dealing with any privacy complaints in accordance with the Binding Corporate Rules (UK): Complaint Handling Procedure (UK) (Controller or Processor, as applicable).
- 4.2 In addition to its responsibilities as a member of the Data Protection Team outlined above, RGA's Global Data Protection Office also has a number of specific responsibilities to the Board (27/10/2019)

- 5.2 The Privacy Committee will meet on a formal and regular basis, at a minimum frequency of every six months, to ensure a coordinated approach to data protection compliance across all functions.

6 RGA WORKFORCE MEMBERS

- 6.1 All RGA Workforce Members are responsible for supporting the functional Privacy Committee members on a day-to-day basis and adhering to RGA's privacy policies. In addition, RGA Workforce Members are responsible for escalating and communicating any potential violation of the privacy policies to the appropriate Privacy Committee Member or, if they prefer, the RGA Data Protection Team. On receipt of a notification of a potential violation of the privacy policy the issue will be investigated to determine if an actual violation occurred. Results of such investigations will be documented.

Figure 1: Overview of RGA's Data Protection & Privacy Compliance Structure

